laplink

PCmover® Home

The Only Software that Moves Programs, Files, and Settings to a New PC!

User Guide

MN-PCMHOME-EN-05 (REV. 04/2010)

Laplink Software, Inc.

For technical support issues or questions, please visit:
http://www.laplink.com/help

For other inquiries, please see contact details below:

E-mail: CustomerService@laplink.com

Tel (USA): +1 (425) 952-6001
Fax (USA): +1 (425) 952-6002

Tel (UK): +44 (0) 870-2410-983
Fax (UK): +44 (0) 870-2410-984

Laplink Software, Inc.
14335 NE 24th Street, Suite 201
Bellevue, WA 98007
U.S.A.

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E-mail us at CustomerService@laplink.com
Tel (USA): +1 (425) 952-6001
Fax (USA): +1 (425) 952-6002
Tel (UK): +44 (0) 870-2410-983
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Laplink PCmover Home is the quick and easy way to migrate from one PC to another. This powerful application moves all of your files, settings, and programs from the old PC to the new PC. If you have more than one user set up on the old and/or new computers, PCmover Home will migrate the user who is logged on to the old PC at the time of the migration to the user who is logged on to the new PC.

PCmover Home can migrate your PC across a network, Laplink USB cable, Laplink Ethernet cable or using external media (e.g., an external hard drive) that can be read by both PCs.

Note: A PCmover migration moves a copy of all of your files, settings, and programs from your old PC to your new PC. Nothing is overwritten on the new machine, and the contents of your old PC will remain unchanged after the migration.

Setup for a migration begins on the *new* PC and finishes on the *old* PC. See 'Migration Information' (page 3) and the migration instructions on page 4 for more information.

In-Place Upgrade to Windows 7 Option

In-Place Upgrade to Windows 7: For users upgrading their current PC's operating system to Windows 7 (e.g., from Windows XP), PCmover offers an in-place upgrade. This option allows you to upgrade to Windows 7 and automatically restores all your applications, data, and settings after the upgrade. No reinstallation of applications is needed!

Two upgrade options are available. Please visit the following Web address for more information and a user guide detailing each option (the user guide you are currently referencing only gives instructions for a standard "old" PC to "new" PC migration):

http://www.laplink.com/pcmover/inplaceupgrade/pro

IMPORTANT: The user guides found at the Web address above were written primarily for users performing an in-place upgrade using PCmover Professional. If choosing the in-place upgrade option from PCmover Home, please disregard the information about selectivity, multiple users, and domain users.

An in-place upgrade performed using PCmover Home is a total upgrade solution. ALL applications, data, and settings will be restored to your upgraded PC with no option for selectivity.

Only the user who is currently logged on to the PC at the time of the upgrade will be saved and restored to the upgraded PC. Domain users will not be restored to the upgraded PC when using PCmover Home.

Pre-Installation Checklist (both PCs)

The source PC is the "old" PC that contains the applications, files, and settings that you wish to move to the destination, or "new" PC.

Note - Domain users: Migration is not supported with the Home edition of PCmover if you are set up as a domain user on the old PC. See 'Migration Information' on page 3 for more information.

System requirements for each PC:

- CPU: Intel® or compatible Pentium® or higher processor.
- RAM: Same as minimum required by operating system.
- Available hard disk space: 200 MB.
- Windows 2000/Server 2003/XP, including Windows XP Media Center and XP Tablet PC/Vista/Windows 7.
- The operating system on the new PC must be the same as or newer than the operating system on the old PC.

Other requirements:

- All Microsoft high-priority updates should be applied to the new PC before migration:

  http://update.microsoft.com

- Do not plug in the Laplink USB cable or Laplink Ethernet cable until directed to do so later by the PCmover application.
- Make sure that the users currently logged on to the old and new computers are the users that you want to use in the migration.

  Note: PCmover Home will only migrate the user who is logged on to the old PC at the time of the migration to the user who is logged on to the new PC. If necessary, log off the current users and then log on as the correct user on both the old and new PCs.

  The name of the current user is listed on the Start menu on each PC. To access the Start menu, where you can also choose to log off the current user, click on the 'Start' button in the lower left corner of the screen.

IMPORTANT: When you purchase PCmover Home, you are purchasing a license that limits you to migrating the contents from one (1) old PC to one (1) new PC, or upgrading one (1) PC from an older to a newer operating system. Only the current user who is logged on to the old PC at the time of migration will be migrated to the new PC. You cannot use your serial number to install PCmover on another old PC or to migrate additional users from the original old PC. For complete details, refer to the End User License Agreement (EULA).

To purchase additional licenses, please visit http://www.laplink.com or contact our sales department at (800) LAPLINK (527-5465) or (425) 952-6001.

Installing PCmover (both PCs)

To install PCmover from a downloaded file, follow these steps on each PC:

1. Double-click on the **pcmoverh_en.exe** file in the folder where the file was saved. Follow the on-screen prompts.

   IMPORTANT: If you see an error message indicating that Windows is unable to verify the publisher of the driver software, click "Install this driver software anyway". The driver is published by Laplink Software.

2. At the end of the installation, restart your computer if prompted.
3. Repeat these steps on the second PC.

To install PCmover from a CD, follow these steps on each PC:

1. Insert the CD into the CD-ROM drive.
2. If the autorun feature is enabled, the installation begins automatically. Follow the on-screen prompts.

   If autorun is disabled, use Windows Explorer or some other file management program to display the contents of the CD. Browse to the **pcmoverh_en.exe** file to begin the installation. If you cannot find this file on the CD, click on the **Start** button, then **Search**, and type **pcmoverh_en.exe** making sure that the search is centered on your CD-ROM drive.

   IMPORTANT: If you see an error message indicating that Windows is unable to verify the publisher of the driver software, click "Install this driver software anyway". The driver is published by Laplink Software.
3. At the end of the installation, restart your computer if prompted.
4. Repeat these steps on the second PC.

Pre-Migration Checklist (both PCs)

Note (In-Place Upgrade): Many of the items in the Pre-Migration Checklist and Migration Information section will not apply to users doing an in-place upgrade to Windows 7. Please see the upgrade user guides on Laplink's Web site for the checklist and instructions on completing this task:

http://www.laplink.com/pcmover/inplaceupgrade/pro

The following items should be addressed and/or completed on both of your PCs *before* starting PCmover.

- **PCmover Installation**: PCmover has been installed on both PCs.
- **Administrator-level Permissions**: On some operating systems, you will need Administrator-level permissions to do a migration.
- **Hard Disk Space (Old PC vs. New PC)**: The hard drive(s) on the new computer has as much or more disk space as that on the old computer.
- **Windows Versions (Old vs. New)**: The new PC has the same Windows version as or newer Windows version than that installed on the old PC.
- **Internet Explorer Versions (Old vs. New)**: The new PC should have the same or newer version of Internet Explorer as that installed on the old PC.
- **Review Applications on Each PC**: PCmover Home is a total migration solution and will transfer ALL installed programs, files and settings from the old PC to the new PC. A selective migration is not supported in this edition. If there are any items that you do not want to migrate, then you will need to uninstall them from the old PC before you perform the migration. This includes the following:
  - Programs or applications that you do not want to have on the new PC.

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- Programs that are already on the new PC.
- Programs where there is a trial version on one of the PCs and a full version on the other. In this case, uninstall the trial version, regardless of whether it is on the new or old PC.

- **Computer Cleanup**: Laplink recommends that you run ScanDisk or a similar disk checking utility, as well as antivirus and antispyware software on the old and the new computers before the migration.

- **PC Power Settings**: Screen savers, hibernation protocols, and power-saving options on both computers should be turned OFF (i.e. All power management options in the Control Panel should be set to "Never" so they are completely disabled). Both computers need to remain on and completely "awake" during the transfer and must not go into screensaver or sleep/hibernation mode.

  A laptop PC *must* be plugged into a power outlet, rather than running on its batteries, as the migration is likely to take a longer time than the battery life.

- **Disable All Scheduled Tasks/Programs**: Using the Windows Task Scheduler, turn off any tasks or programs that are set to automatically run, as these will interfere with a PCmover migration.

- **Exit All Programs**: Exit all programs that are running on both computers. Turn off system tools such as virus scanners, spyware scanners, firewall software, and desktop search utilities on both PCs.

- **Uninstall System Tools:** Uninstall system tools such as virus scanners, spyware scanners, firewall software, and desktop search utilities, which are unlikely to migrate correctly.

Note: As a safeguard, PCmover makes it possible, if necessary, to revert back to the original state and settings of your new PC. See 'Undoing a Migration' on page 15 of this guide for instructions.

Migration Information

- **Set Up New PC First**: To perform a PCmover migration, start PCmover on your new PC first. Complete the PCmover screens as directed in **Preparing the New PC For Migration** (see next section).

  Then, when instructed to do so by PCmover, start PCmover on the old PC. Complete the screens to prepare your old PC and perform the migration (beginning with the section **Preparing the Old PC For Migration** on page 6).

- **Length of Time**: Migration may take quite a while, depending on several factors: the size of the hard drive(s) you are migrating, the amount of data on them, their level of fragmentation, the number and size of applications and other files and folders you are migrating, and other factors.

- **Migration of Users From the Old PC**: If you have more than one user set up on the old and/or new computers, PCmover Home will migrate the user who is logged on to the old PC at the time of the migration to the user who is logged on to the new PC. User-specific settings and files will only be migrated from the old PC if they belong to the current user.

  Note: To log off the current user, and then log on as a different user, click the 'Start' button and choose to log off. Then, at the logon screen, choose to log on as the other desired user. Make sure to complete these steps on both the old and new PCs if necessary.

IMPORTANT: If you are set up as a domain user on the old PC, migration is not supported with the Home edition of PCmover. If your old (source) PC is connected to a typical business network, then you may be a domain user.

To determine if your PC is joined to a domain, view the properties of your PC. Right-click on 'My Computer', select 'Properties', and click the 'Computer Name' tab. The domain your PC belongs to will be listed as the 'Domain'. If, instead of 'Domain', you see 'Workgroup', your PC is not a member of any domain.

For information about other editions of PCmover that will migrate a PC that is joined to a domain, visit the following link:

http://www.laplink.com/pcmover/

- **Updates For Applications**: Some older applications may not work correctly after migration without an update, especially if the operating system on the new PC is a more recent one than on the old. If you find this to be the case, please check with the application's manufacturer for an update.

IMPORTANT: Some applications with a copy-protection process known as Digital Rights Management may not function correctly after migration. These include such music-sharing programs as iTunes, MusicMatch and Napster, which will probably require reactivation on the new PC, possibly a Repair done through the Windows Control Panel, and possibly reinstallation. Certain other applications, such as Microsoft Office, may also require reactivation.

Preparing the New PC for Migration

IMPORTANT: The PCmover 'Pre-Migration Checklist' and 'Migration Information' sections (see pages 2 - 4) should be reviewed and completed before beginning a PCmover migration.

1. **Welcome to PCmover**

Note: All screen shots in this document are representative of screens in Windows 7. If you are using an older version of Windows, your screens may look slightly different.

PCmover Home
laplink
PCmover
Welcome to PCmover
PCmover allows you to transfer everything you select -- all your files, email, pictures, music, wallpaper, Internet Favorites, applications, settings, and more -- from your old computer to your new one. This wizard will guide you through the migration process.
Before proceeding, please ensure that you are running the most recent version of PCmover.
Check for Updates
NOTE:
After completing a migration, you have the ability to Undo and return your new PC back to its original state. See 'Undoing a Migration' in Help for more information.
Click here to view a demonstration of PCmover
< Back
Next >
Cancel
Help

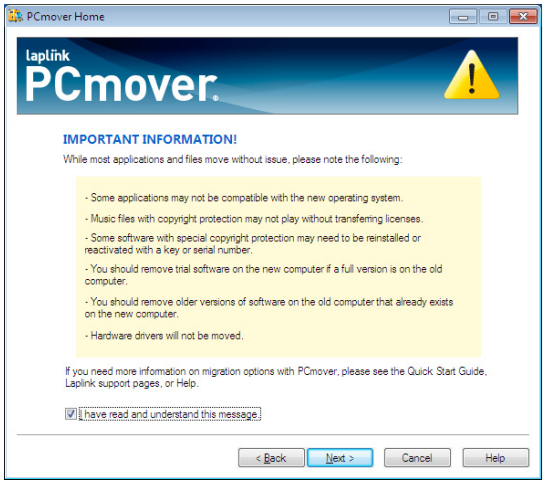
If PCmover is not already running, start PCmover on your new PC. Follow the on-screen instructions.

Note: If you see a Windows Security Alert(s), select 'Unblock' and proceed. The Security Alert is a standard Windows message that appears when starting most programs on your PC.

Click **Check for Updates** to make sure you are running the latest version of PCmover. If there is a newer version available, you will be taken to a Web page from which you can download the updated version, as well as the latest guide. Click **Next**.

IMPORTANT: If an update is available, please install the new version on BOTH computers immediately.

2. Important Information


PCmover Home
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PCmover
IMPORTANT INFORMATION!
While most applications and files move without issue, please note the following:
- Some applications may not be compatible with the new operating system.
- Music files with copyright protection may not play without transferring licenses.
- Some software with special copyright protection may need to be reinstalled or reactivated with a key or serial number.
- You should remove trial software on the new computer if a full version is on the old computer.
- You should remove older versions of software on the old computer that already exists on the new computer.
- Hardware drivers will not be moved.
If you need more information on migration options with PCmover, please see the Quick Start Guide, Laplink support pages, or Help.
I have read and understand this message.
< Back
Next >
Cancel
Help

This screen alerts you to important information you should know about migration. Please review all items listed, check the box, and click **Next.**

3. Preparing Your Computers for Migration

Choose **NEW Computer**, and then click **Next**.

4. Method of Migration

PCmover Home
laplink
PCmover
Method of Migration
The migration can be completed several ways. Please choose from the following:
Network
Both computers must be on the Local Area Network (LAN).
Laplink Ethernet Cable
Connect two computers with a Laplink Ethernet cable.
File Storage Device
Choose from various devices such as a DVD, USB Stick, or External Hard Drive.
Windows 7 Upgrade Assistant
Perform this step before and after a Windows 7 Upgrade.
USB Cable
With PCmover installed on each PC, plug in the USB cable now.
If you do not have a Laplink cable, you can purchase one online now.
Buy Cable
< Back
Next >
Cancel
Help

Select your method of data transfer, follow instructions below for that transfer method, and then click **Next**.

Note: If migrating from an old PC to a new PC with Windows 7, do NOT choose Windows 7 Upgrade Assistant. This Assistant option is only to be used by those doing an in-place upgrade of an older operating system to Windows 7 on the SAME PC.

- **Network**: Both your old and new PCs must be on the Local Area Network (LAN).
- **Laplink Ethernet Cable**: After selecting **Laplink Ethernet Cable** and clicking **Next**, you will see the **Using an Ethernet (Network) Cable** screen. Please review the information on this screen and plug the Laplink Ethernet cable into your new PC.

  Click **Next** and continue with step 5 of this section.

  Note: As instructed on this screen, you should ONLY plug the Laplink Ethernet cable into your new PC. Do NOT plug the cable into your old PC yet. You will be instructed on the old PC when to complete this step.

- **File Storage Device**: Migrate to the new computer using external media (e.g., an external hard drive). After the migration file is created on the old computer, store the file on the external media. Then, run PCmover again on the new computer to unload the migration file and automatically set up your new PC.

  IMPORTANT: If you selected 'File Storage Device' so you can upgrade to Windows 7 using PCmover's "Clean Installation" option, go to the following Web address for a user guide with complete instructions:

  http://www.laplink.com/pcmover/inplaceupgrade/pro

- **Windows 7 Upgrade Assistant**: After choosing **NEW Computer** on the **Preparing Your Computers For Migration** screen, this step should be performed after a Windows Upgrade. For instructions on performing an in-place upgrade using PCmover, see the Windows 7 Upgrade Assistant user guide on Laplink's Web site:

  http://www.laplink.com/pcmover/inplaceupgrade/pro

IMPORTANT: The user guides for Upgrade Assistant and File Storage Device at the Web address above were written primarily for users performing an in-place upgrade using PCmover Professional. If choosing the in-place upgrade option from PCmover Home, please disregard the information about selectivity, multiple users, and domain users.

An in-place upgrade performed using PCmover Home is a total upgrade solution. ALL applications, data, and settings will be restored to your upgraded PC with no option for selectivity.

Only the user who is currently logged on to the PC at the time of the upgrade will be saved and restored to the upgraded PC. Domain users will not be restored to the upgraded PC when using PCmover Home.

- **USB Cable**: With PCmover installed on both PCs, plug in the USB cable to both PCs now.

  Note: PCmover must be installed on both PCs before plugging in the USB cable.

  If the New Hardware Detected Wizard is displayed when you plug in the USB cable on Windows XP, select "No, not this time" and click 'Next'.

  If you see the dialog window stating that "Connection with a USB cable cannot be detected", please verify that the cable is plugged in to both PCs.

  If you are still unable to proceed, you will need to install the USB driver software. Click on the **Start** button → **Programs** → **Laplink PCmover** → **Install USB Drivers**.

5. **Ready to Start - Search For Applications**

   PCmover will now make an inventory of data on your new computer. Click **Next**.

6. **Ready to Start**

   PCmover is ready to accept data from your old computer using your selected transfer method. Click **Next**.

7. **Migration In Progress - Waiting for Connection**

   PCmover is now waiting for the connection from your old computer. Please proceed to the next section to prepare your old PC for migration.

Preparing the Old PC for Migration

1. **Welcome to PCmover**

   Start PCmover on your old PC. Click **Check for Updates** to make sure you are running the latest version of PCmover. Click **Next** when ready.

   Note: If you checked for updates and downloaded an update on the new PC, you MUST check for updates on the old PC to be sure you are running the same version of PCmover on both PCs.

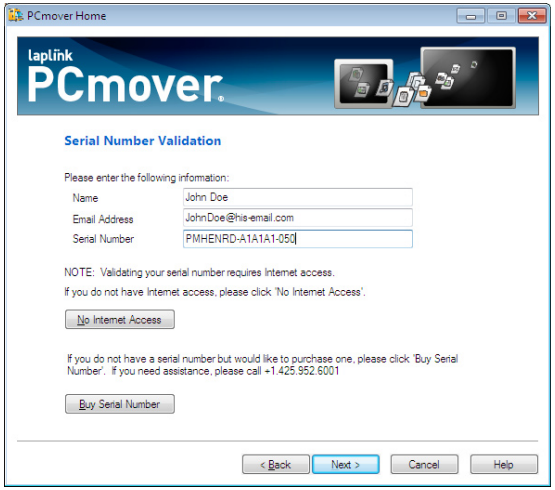
2. **Important Information**

   This screen alerts you to important information you should know about migration. Please review all items listed, check the box, and click **Next**.

3. Preparing Your Computers for Migration

Choose **OLD Computer**, and then click **Next**.

4. Serial Number Validation


PCmover Home
laplink
PCmover
Serial Number Validation
Please enter the following information:
Name
John Doe
Email Address
JohnDoe@his-email.com
Serial Number
PMHENRD-A1A1A1-050
NOTE: Validating your serial number requires Internet access.
If you do not have Internet access, please click 'No Internet Access'.
No Internet Access
If you do not have a serial number but would like to purchase one, please click 'Buy Serial Number'. If you need assistance, please call +1.425.952.6001
Buy Serial Number
< Back
Next >
Cancel
Help

Enter your name, e-mail address, and serial number, and click **Next**.

Serial Number: The location of your serial number depends on how you purchased PCmover.

- **Download:** When you purchased the product, you should have received a confirmation e-mail containing your serial number. If you no longer have the e-mail message, visit the "My Downloads" page of your Laplink Support Account at:

  http://www.laplink.com/mysupport/myStore.asp

  Once there, enter the e-mail address you supplied when you purchased the product. If you have forgotten your password, please enter your e-mail address and click on the **Forgot Your Password** link.

- **CD:** Affixed to the CD sleeve.

When you enter your serial number into PCmover, it is "validated" (checked for authenticity) using your old computer's Internet connection. If you are connected to the Internet but are unable to continue past the **Serial Number Validation** screen, first disable all security software, such as virus scanning, spyware scanning, and firewalls, and try again.

If that does not work, click **No Internet Access**. A screen will appear with your Network Name and Session Code.

You will need the Network Name and the Session Code, along with your PCmover Serial Number, in order to obtain the Validation Code, which will be used in place of your serial number to activate the product.

On another PC with Internet access, go to:

http://www.laplink.com/validation/

Select **PCmover**, and follow the instructions on the page.

If an Internet connection is not available to you on either PC, please call our Customer Service team at (425) 952-6001.

- **Proxy Servers**

  PCmover supports Basic Authentication and NTLM Proxy Servers.

  If you are using a Basic Authentication Proxy Server, a dialog box will appear after you enter your serial number, asking you for your credentials. Enter your credentials and click **OK**.

  If you are using an NTLM proxy server or no proxy server at all, this dialog box will not appear. Continue to step 6, "Method of Migration".

5. Method of Migration

Select the same method of data transfer as you selected on the new PC, follow instructions below for that transfer method, and then click **Next**.

Note: If migrating from an old PC to a new PC with Windows 7, do NOT choose Windows 7 Upgrade Assistant. This Assistant option is only to be used by those doing an in-place upgrade of an older operating system to Windows 7 on the SAME PC.

- **Network**: Both your old and new PCs must be on the Local Area Network (LAN). Once you have selected **Network** and clicked **Next**,

you will see the **Identify New Computer** screen.

If the new PC is not listed, click **Browse** to find the new computer to which you will migrate. If you do not see your new computer in the list, click **Re-scan**. Select your new computer and click **OK**.

Click **Next** and proceed with step 7 of this section.

Note: If your new computer isn't listed after clicking 'Re-scan', click 'Cancel' on both PCs to exit PCmover. Disable all firewall, antivirus, and antispyware applications on both PCs, confirm that both your old and new PC are connected to the LAN and restart PCmover on both PCs.

- **Laplink Ethernet Cable**: After selecting **Laplink Ethernet Cable** and clicking **Next**, you will see the **Using an Ethernet (Network) Cable** screen. Please review the information on this screen, plug the Laplink Ethernet cable into your old PC, and click **Next**.

  On the **Identify New Computer** screen, your new PC should be listed in the **Network Name** text field.

  Click **Next** and proceed with step 7 of this section.

  Note: Per the instructions, the Laplink Ethernet cable should now be plugged into both computers, connecting your old and new PCs.

  If you do not see your new PC listed in the text field, wait a moment for the connection between PCs to be established. If connection has not occurred after 15 seconds, click 'Browse' and manually select your new PC from the list.

  If you do not see your new computer in the list, click 'Re-scan'. Select your new computer and click 'OK'.

  If your new computer isn't listed after clicking 'Re-scan', click 'Cancel' on both PCs to exit PCmover. Verify the Laplink Ethernet cable is plugged into both PCs and restart PCmover.

- **File Storage Device**: Migrate to the new computer using external media (e.g., an external hard drive). After the migration file is created on the old computer, store the file on the external media. Then, run PCmover again on the new computer to unload the migration file and automatically set up your new PC.

  IMPORTANT: If you selected 'File Storage Device' so you can upgrade to Windows 7 using PCmover's "Clean Installation" option, go to the following Web address for a user guide with complete instructions:

  http://www.laplink.com/pcmover/inplaceupgrade/pro

- **Windows 7 Upgrade Assistant**: After choosing **OLD Computer** on the **Preparing Your Computers For Migration** screen, this step should be performed before a Windows Upgrade. For instructions on performing an in-place upgrade using PCmover, see the Windows 7 Upgrade Assistant user guide on Laplink's Web site:

  http://www.laplink.com/pcmover/inplaceupgrade/pro

IMPORTANT: The user guides for Upgrade Assistant and File Storage Device at the Web address above were written primarily for users performing an in-place upgrade using PCmover Professional. If choosing the in-place upgrade option from PCmover Home, please disregard the information about selectivity, multiple users, and domain users.

An in-place upgrade performed using PCmover Home is a total upgrade solution. ALL applications, data, and settings will be restored to your upgraded PC with no option for selectivity.

Only the user who is currently logged on to the PC at the time of the upgrade will be saved and restored to the upgraded PC. Domain users will not be restored to the upgraded PC when using PCmover Home.

- **USB Cable**: Per the previous instructions for the new PC, the USB cable should already be plugged into both PCs.

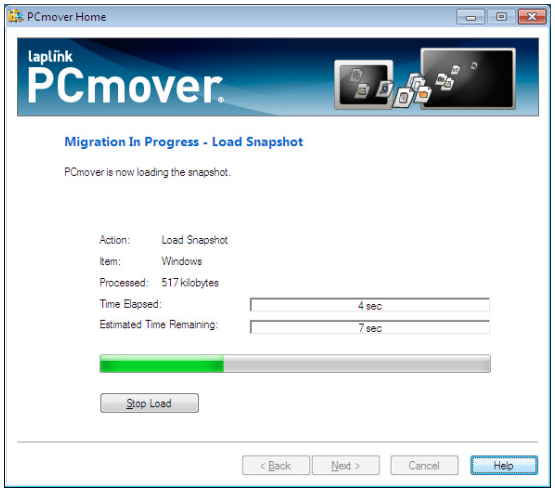
  Note: If you see the dialog window stating that "Connection with a USB cable cannot be detected", please verify that the cable is plugged in to both PCs.

  If you are still unable to proceed, you will need to install the USB driver software. Click on the 'Start' button > 'Programs' > 'Laplink PCmover' > 'Install USB Drivers'.

6. Ready To Start - Load Snapshot

Click **Next.**

7. Migration in Progress - Load Snapshot



Please wait while PCmover loads the snapshot. If you are unable to load the snapshot, please go to:

http://www.laplink.com/faq214.html

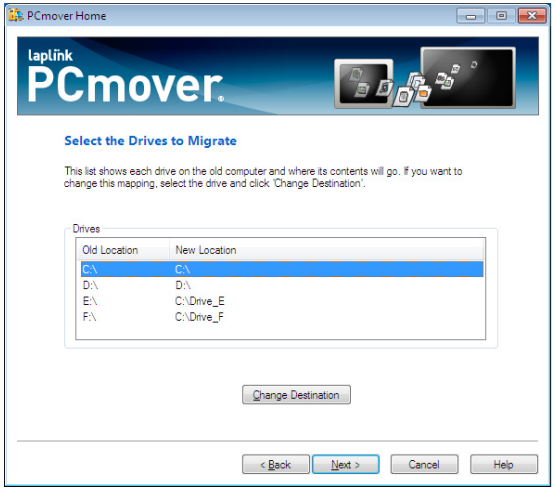
For more information, please see the **Troubleshooting** section on page 13 of this document.

8. Select Migration Modifications (Advanced User Options)

For most migrations, the advanced user changes offered on this screen are not necessary. Click **Next** to continue with a normal migration.

Note: This screen does NOT allow you to select specific applications or files to move. It will only allow you to set certain advanced options for your migration.

9. Select the Drives to Migrate



If the old PC contains more disk drives than the new PC, PCmover will create a folder for each drive that does not exist on the new PC.

To migrate all of the drives to the new PC as listed, click **Next**.

To modify how a drive is migrated to the new PC, select the drive and click **Change Destination**. In the "Change Drive Mapping" dialog, you may modify the drive and/or default folder to which the drive from the old PC is migrated. Make these changes in the "Migrate to New Directory" text field. You may also choose to not migrate the drive from the old PC. Click **OK** when finished, and then click **Next**.

Note: To run properly, some applications require installation to the same drive on which they were originally installed. If any applications that were installed on a secondary drive do not work on the new machine, uninstall them from the secondary drive and reinstall them on the primary drive.

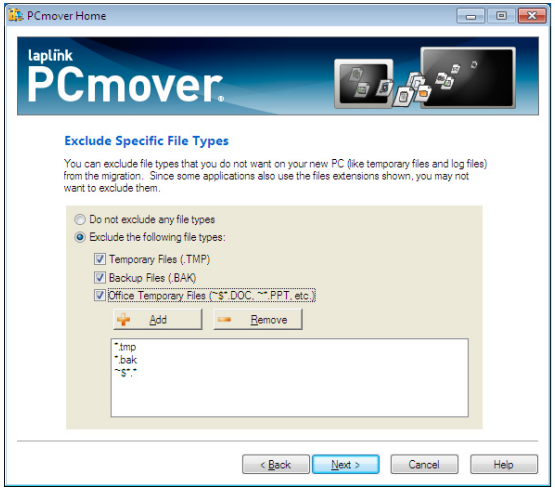
10. Deselect Folders Not to Migrate

PCmover allows you to choose specific folders *not* to migrate. If for instance you do not want to migrate any of the files in the Pictures or Music folders, you can deselect those folders in this screen, and they will not migrate to the new PC. You cannot choose specific *files*, but you can choose specific *folders*.

Click **Next** when you have finished making your selections.

Note: Please see the next section for more details on how to exclude specific *file types*.

11. Exclude Specific File Types


PCmover Home
laplink
PCmover
Exclude Specific File Types
You can exclude file types that you do not want on your new PC (like temporary files and log files) from the migration. Since some applications also use the files extensions shown, you may not want to exclude them.
Do not exclude any file types
Exclude the following file types:
Temporary Files (.TMP)
Backup Files (.BAK)
Office Temporary Files (~$*.DOC, ~*.PPT, etc.)
Add
Remove
*.tmp
*.bak
~$*.*
< Back
Next >
Cancel
Help

PCmover also allows you to choose file types to *exclude* from migration. For instance, if you want to include all graphic files on your old computer except for those in .jpg format, this is where you choose those files you wish to *exclude*.

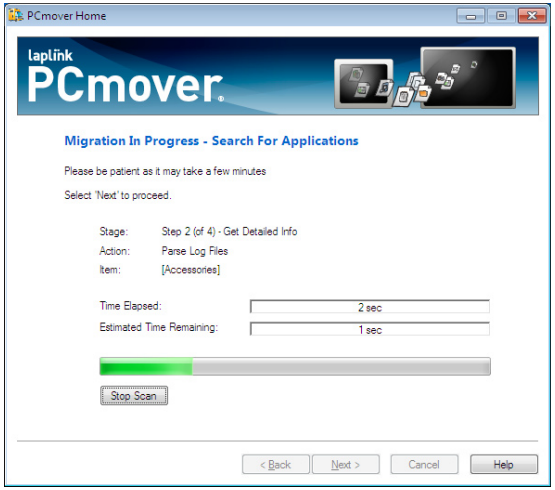
Click **Next** when finished.

Note: Some file types are already set up for you in this screen, such as temporary files (.tmp). These files are generally small, but if you have a large number of them, they can take up quite a bit of hard drive space.

12. Ready To Start - Search For Applications

PCmover will now scan your old PC for applications to migrate. Click **Next.**

13. Search for Applications

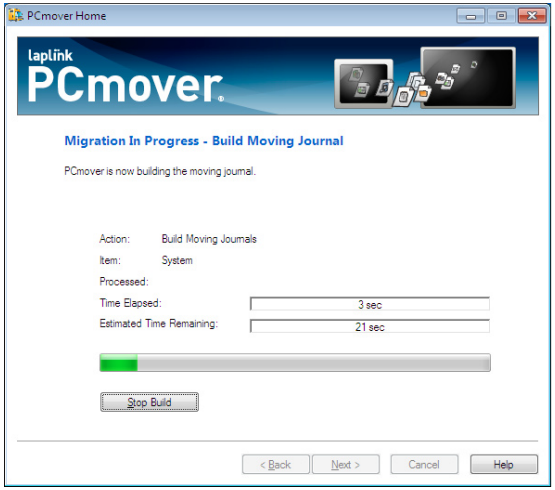


Please wait while your old computer is scanned for applications that PCmover will migrate to the new computer.

14. Ready to Start - Build Moving Journal

Click **Next.**

15. Migration in Progress - Build Moving Journal



PCmover is creating a journal that it will use to fill the moving van, which is the package of files, settings, and other data to migrate.

16. Ready to Transfer

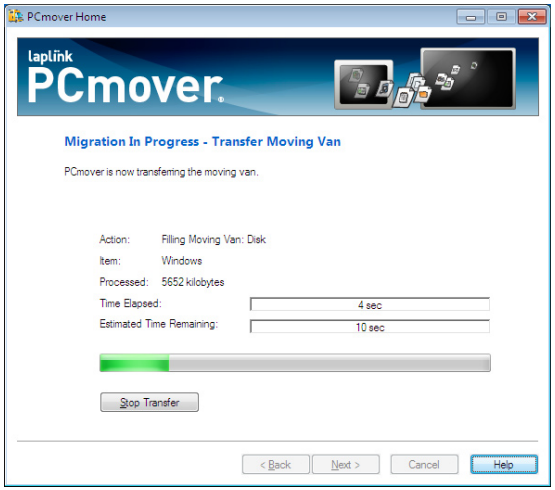
This window presents a summary of files, settings and total data that will be transferred during the migration. Click **Next** when ready.

Migrating from the Old PC to the New PC

1. Ready To Start - Transfer Moving Van

Your moving van is ready to be moved to the new PC. Click **Next** to begin migration.

2. Migration in Progress - Transfer Moving Van



PCmover is now transferring all of your programs, data files and registry settings to the new PC. The length of time required to perform the move depends on the configuration of the computers and the amount of data to be transferred, and could be as much as several hours or more.

Note: In very rare occasions the transfer of data will not continue. If you do not see any progress for more than an hour, you should restart the migration.

3. Moving Van Transferred

Click **OK** when ready.

4. Done

Click **Finish**. You are done with the old PC and have just a few steps to complete on the new PC.

Note: To maximize system compatibility, PCmover may not transfer certain system settings as well as hardware configurations. After the migration, the following software may have to be reinstalled or reactivated on the new PC:

- **Antivirus and antispyware applications**
- **Hardware-specific drivers**
- **Files with Digital Rights Management (e.g. copy-protected music files)**

If reinstallation or reactivation does not resolve problems, you may need to contact the appropriate vendor for specific instructions. For more details regarding difficulty with applications running on the new PC, please see 'Helpful Hints' on page 14.

Finishing on the New PC

Done

PCmover Home
laplink
PCmover
Done
Congratulations! You have successfully moved into your new machine. Enjoy!
Applications moved, if any, may not be compatible with the operating system on your new PC.
If you experience difficulties with any of your applications not running properly, try reinstalling the software from the original media (e.g., CD-ROM).
In order for all of the changes in your system to take effect, it may be necessary to reboot your computer. If you do not want PCmover to reboot automatically, deselect the checkbox. Select Finish to end PCmover.
Reboot Automatically
Remember, you have the ability to Undo the Migration and return this PC back to its original state. See 'Undoing a Migration' in Help for more information.
< Back
Finish
Cancel
Help

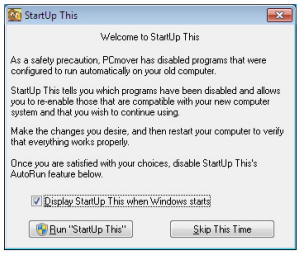
Congratulations! You have successfully moved into your new PC. You will need to restart your new PC for all of the settings to take effect. Click **Finish** to restart automatically.

http://www.laplink.com/help
E-mail us at CustomerService@laplink.com
Tel (USA): +1 (425) 952-6001
Fax (USA): +1 (425) 952-6002
Tel (UK): +44 (0) 870-2410-983
Fax (UK): +44 (0) 870-2410-984

Choose Your Startup Options on the New PC

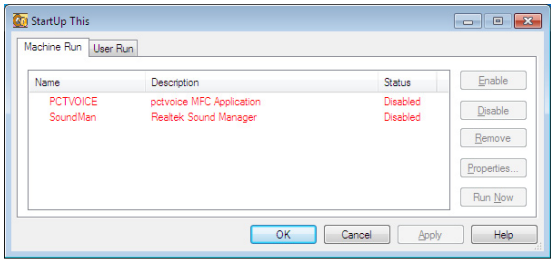
StartUp This lists which programs have been disabled and allows re-enabling of those compatible with your new PC.

1. **StartUp This**


StartUp This
Welcome to StartUp This
As a safety precaution, PCmover has disabled programs that were configured to run automatically on your old computer.
StartUp This tells you which programs have been disabled and allows you to re-enable those that are compatible with your new computer system and that you wish to continue using.
Make the changes you desire, and then restart your computer to verify that everything works properly.
Once you are satisfied with your choices, disable StartUp This's AutoRun feature below.
Display StartUp This when Windows starts
Run "StartUp This"
Skip This Time

After your PC restarts, the **StartUp This** program opens. Click **Run "StartUp This"**.

2. **StartUp This - Options**



You can choose to activate the programs that were deactivated during migration. Click **OK** when finished, and then restart your new PC.

Usually, you will not need the start-up programs from your old PC. Therefore, most of these programs should stay deactivated. If you deselect "Display StartUp This When Windows Starts" and wish to access StartUp This at any time, go to the Start button**, All Programs, PCmover, StartUp This**. For more information on using StartUp This, refer to the StartUp This Help File.

You can find the Help File by opening StartUp This, and then clicking on the **Help** button in the lower right corner of the window.

Additional Assistance

Troubleshooting

- **Registration - Validation Code**

  When you enter your serial number into PCmover, it is "validated" (checked for authenticity) using your old computer's Internet connection. If you are connected to the Internet but are unable to continue past the **Serial Number Validation** screen, first disable all security software, such as virus scanning, spyware scanning, and firewalls, and try again.

  If that does not work, click **No Internet Access**. A screen will appear with your Network Name and Session Code.

  You will need the Network Name and the Session Code, along with your PCmover Serial Number, in order to obtain the Validation Code, which will be used in place of your serial number to activate the product.

  On another PC with Internet access, go to:

  http://www.laplink.com/validation/

  Select **PCmover**, and follow the instructions on the page.

  If an Internet connection is not available to you on either PC, please call our Customer Service team at (425) 952-6001.

- **USB Cable - Connection Cannot Be Detected**

  If you see the dialog window stating that "Connection with a USB cable cannot be detected", please verify that the cable is plugged in to both PCs.

  If you are still unable to proceed, you will need to install the USB driver software. Click on the **Start** button → **Programs** → **Laplink PCmover** → **Install USB Drivers**.

- **New PC Not Listed When Using Laplink Ethernet Cable**

  Once you have reached the **Identify New Computer** screen when using the Laplink Ethernet cable method of migration, your new PC should be listed in the **Network Name** text field.

If you do not see your new PC listed in the text field, first make sure that the Laplink Ethernet cable is plugged into both computers, connecting your old and new PCs.

Then, wait a moment for the connection between PCs to be established. If connection has not occurred after 15 seconds, click **Browse** and manually select your new PC from the list. If you do not see your new computer in the list, click **Re-scan**. Select your new computer and click **OK**.

If your new computer isn't listed after clicking **Re-scan**, click **Cancel** on both PCs to exit PCmover. Verify the Laplink Ethernet cable is plugged into both PCs and restart PCmover.

- **"Cannot Load Snapshot" on Migration in Progress - Load Snapshot Screen**

  Click **Cancel** on both PCs to exit PCmover, then restart PCmover and choose to **Check for Updates** when prompted. To do this, click the **Check for Updates** button. If there is a newer version available, you will be taken to a Web page from which you can download the update. On this Web page, you will find a link to the latest version of this guide, which you should also use. If this does not solve the problem, please visit the following Web site for additional instructions:

  http://www.laplink.com/faq214.html

  You can also try "clean-booting" the computers to identify applications or utilities that may be interfering with PCmover's operation. For step-by-step instructions for a "clean boot", please visit:

  http://www.laplink.com/kbart252.html

- **Domain Users - Unable to Migrate**

  If you are set up as a domain user on the old PC, migration is not supported with the Home edition of PCmover. If your old (source) PC is connected to a typical business network, then you may be a domain user.

  To determine if your PC is joined to a domain, view the properties of your PC. Right-click on **My Computer**, select **Properties**, and click the **Computer Name** tab. The domain your PC belongs to will be listed as the **Domain**. If, instead of **Domain**, you see **Workgroup**, your PC is not a member of any domain.

  For information about other editions of PCmover that will migrate a PC that is joined to a domain, visit the following link:

  http://www.laplink.com/pcmover/

- **"Internal Compression" Error**

  This error can occur during transfer if firewalls or other software are running in the background. Click **Cancel** on both PCs, disable all firewall and other programs running, and start the migration again.

Helpful Hints

Because the software PCmover moves is often changing, we have to keep changing PCmover. And this means that occasionally, a few users may have some difficulty with transferred applications.

- **Microsoft Outlook/Outlook Express/Windows Mail**: PCmover will migrate Microsoft Outlook, Outlook Express, and Windows Mail but may not update your contacts and messages correctly. For help on updating these, please see:

  http://www.laplink.com/faq324.html

  Note: The Windows 7 operating system does not include an e-mail program. If migrating to Windows 7, your mail data will still be migrated, but you will need to obtain an e-mail client in order to use your mail data.

- **Using Migrated Applications**: If an application does not work or displays errors on the new machine, try a Repair done through the Windows Control Panel, and if that does not suffice, try uninstalling and reinstalling it. You may need to run the installation file as an Administrator. For more information on running programs as an Administrator, please check Windows Help.

- **Updates For Applications**: Some older applications may not work correctly after migration without an update, especially if the operating system on the new PC is a more recent one than on the old. If you find this to be the case, please check with the application's manufacturer for an update.

- **Windows Folder Names and/or Locations:** When moving/upgrading from an older Windows operating system to a newer one, you may find that folder names and/or locations may have changed. For example, in Windows XP, files located in the 'My Documents' folder can later be found within the 'Documents' folder of Vista or Windows 7.

  If you have trouble locating your files, please go to the Microsoft support Web

address:

http://support.microsoft.com

- **Programs Requiring Reactivation**: Some applications with a copy-protection process known as Digital Rights Management may not function correctly after migration. These include such music-sharing programs as iTunes, MusicMatch and Napster, which will probably require reactivation on the new PC, possibly a Repair done through the Windows Control Panel, and possibly reinstallation.

  Certain other applications, such as Microsoft Office, may also require reactivation.

- **Music Files**: Because of the copy-protection methods, music files that are copy-protected may not play on the new computer without transferring the licenses for the music files. Look at the music application help files for information on transferring the licenses, or contact the music application vendor. You may also need to reinstall the music application.

- **Antivirus/Antispyware Applications**: Reinstall any antivirus or antispyware software. As previously stated, these types of applications are unlikely to migrate correctly.

Undoing a Migration

PCmover allows you to restore your new PC to its original state before the migration. If you wish to undo your migration, please start PCmover on your new PC and follow the screens until you are asked which PC you are using. Choose **New** and then follow these steps:

1. **Undo or Migrate?**

PCmover Home
laplink
PCmover
Undo or Migrate?
PCmover has detected that a migration has previously been run on this computer. You can now 'undo', or roll back, this previous migration.
If your migration stopped in the middle, you do not need to undo the migration. Everything that was transferred is OK on the new computer. Only undo if you are experiencing a problem after a migration and you want to roll everything back.
Undo previous migration
Begin new migration
< Back
Next >
Cancel
Help

   Select **Undo Previous Migration**. Click **Next**.

2. **Ready to Start - Undo Migration**

   Review the information in the dialog box. Click **Next**. Click **Yes** when prompted.

3. **Migration In Progress - Undo Migration**

   Please wait for the Undo procedure to complete.

4. **Undo Complete**

   Review the information in the dialog box. Click **OK**.

5. **Done**

   Click **Finish**.

http://www.laplink.com/help
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Tel (USA): +1 (425) 952-6001
Fax (USA): +1 (425) 952-6002
Tel (UK): +44 (0) 870-2410-983
Fax (UK): +44 (0) 870-2410-984

Feedback and Support

We always invite your comments on how well PCmover Home performed. Please feel free to contact us at:

feedback@laplink.com

In addition to the contact information for Customer Service at the top of this page, you can engage in a live chat online with a Technical Support Representative at the link below, during the hours listed on the Web page:

http://www.laplink.com/contact/mychat.html

Note: Laplink is fully committed to your satisfaction with PCmover Home. Even if you purchased PCmover Home as a bundle with your new PC, please do NOT contact your retailer for support. If you have any problems, please visit our website at http://www.laplink.com/help for information on the various methods of obtaining support directly from Laplink.